## FORM A 2018 ACTUAL ACCOMPLISHMENTS

LIANGA WATER DISTRICT (CCC.104) Annex-A Market Mall, Lianga, SdS

MFO AND PERFORMANCE INDICATORS (1)		FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE / UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHM ENT RATE (6)	REMARKS (7)
A. Water Facility	Service Management						
2016 Budget:							
PI 1 (Quantity) access to potable water	Percentage of households with access to potable water against the total number of barangays within the coverage of the LWD	13,910 (107%)	15,515	LIWAD Management			
PI 2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	100%	100%	Operation/ Technical Section	6		
PI 3 (timeliness) Adequacy	Source capacity of LWD to meet demands for 24/7 supply of water	6.677:1	6.6:1	Operation/ Technical Section			
B. Water Distribution Service Management							
2016 Budget:							
PI 1( Quantity) NRW	Percentage of unbilled water to water production	24.59%	23%	Operation/ Technical Section		,	
PI 2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	0.3 ppm	0.3 - 1.5 ppm	Operation/ Technical Section			
PI 3 (Timeliness) Reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proprosed for approval by CSC	2 hours	2 1/2 hours	Operation/ Technical Section			c.

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Support to Oper	ation (STO)						
2016 Budget:							
	Staff Productivity Index						
PI 1	The staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Category A to C, shall be strictly observed in the determination of the total number of positions in a LWD - in PI 3	154.56:1	124:1	Administrative Section			
PI 2 Affordability	Reasonableness/ affordability of water rates to consumers with access connections. Water Rate for 1st cu.m. must not exceed 5% of the average income of LIG: ₱6,150.00	4.30%	5%	Commercial Section			
PI 3	Customer Satisfaction Percentage of	256/ 256	250/ 250	Commercial Section			
	customer complaints acted upon against received complaints	100%	100%	and O & T Section			
General Adminis	tration and Support Services (GASS)						
2016 Budget:							
PI 1	a. Financial viability & sustainability of LWD operations (Collection Efficiency, Collection Ratio, and Current Ratio)	Collection Efficiency=96% Collection Ratio=83% Current Ratio=1.77:1	Collection Efficiency=95% Collection Ratio=80% Current Ratio=2.9:1	Finance Section and Administrative Section	п		
	b. Positive Net Balance in the Average Net Income for 12 months	211,995.25	258,795.00	Finance Section			

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PI 2	requirements in accordance content and period of submission of five financial Balance Sheet, Statement of Calestone Statement of Government	a. Compliance with COA reporting requirements in accordance with content and period of submission. Submission of five financial reports i.e. Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance  b. Compliance to COA AOM  c. LIWAD CAPEX Budget Utilization Rate (BUR)		100%	Finance Section and Administrative Section			
4				At Least 30% Fully Implemented	Finance Section and Administrative Section	2		
				85-95%	Finance Section			
	d. Compliance with LWUA requirements in accordance and period of submission i.e Monthly Data Sheet, Ball Cash Flow Statement, Incordand Approved WD Budget Microbiological Report Chemical Report Residual Report	e to content lance Sheet,	100% 52 Samples (Passed) 4 Samples (Passed) 1,294 Samples (Passed)	100% 48 Samples (Passed) 3 Samples (Passed) 1,200 Samples (Passed)	Finance Section and Administrative Section Operation/ Technical Section	4		

Prepared by:

Recommeding Approval:

Approved by:

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9/24/2018

GEMMA P. DOROJA

Admin./ General Services Officer B

9/24/2018 Date

WILFREDO G. SANCHEZ

General Manager D

9/24/2018 Date