

**FORM A**  
**2019 ACTUAL ACCOMPLISHMENTS**

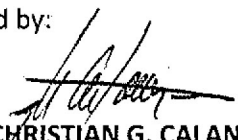
**LIANGA WATER DISTRICT (CCC.104)**  
**Annex-A Market Mall, Lianga, SdS**

MFO AND PERFORMANCE INDICATORS (1)		FY 2018 ACTUAL ACCOMPLISHMENT (2)	FY 2019 TARGET (3)	RESPONSIBLE OFFICE / UNIT (4)	FY 2019 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
<b>A. Water Facility Service Management</b>							
<b>2019 Budget:</b>							
PI 1 (Quantity) access to potable water	Percentage of households with access to potable water against the total number of barangays within the coverage of the LWD	3,189 No. of Service Connections/ 4,704 Total No. of HH = 67.793%	3,200 No. of Service Connections/ 4,704 Total No. of HH= 68.027%	LIWAD Management			
PI 2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	100%	100%	Operation/ Technical Section			
PI 3 (timeliness) Adequacy	Source capacity of LWD to meet demands for 24/7 supply of water	6.6:1	6.6:1	Operation/ Technical Section			
<b>B. Water Distribution Service Management</b>							
<b>2019 Budget:</b>							
PI 1( Quantity) NRW	Percentage of unbilled water to water production	20.82%	23%	Operation/ Technical Section			
PI 2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	Chlorine Residual: 0.3 - 1.5 ppm Chlorine Dioxide: 0.2 - 0.4 ppm	Chlorine Residual: 0.3 - 1.5 ppm Chlorine Dioxide: 0.2 - 0.4 ppm	Operation/ Technical Section			
PI 3 (Timeliness) Reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	2 hours	2 1/2 hours	Operation/ Technical Section			

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Support to Operation (STO)						
2019 Budget:						
	Staff Productivity Index					
PI 1	The staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Category A to C, shall be strictly observed in the determination of the total number of positions in a LWD - in PI 3	159.45:1	124:1	Administrative Section		
PI 2 Affordability	Reasonableness/ affordability of water rates to consumers with access connections. Water Rate for 1st cu.m. must not exceed 5% of the average income of LIG: ₱6,150.00	4.30%	5%	Commercial Section		
PI 3	Customer Satisfaction Percentage of customer complaints acted upon against received complaints	782/ 782	250/ 250	Commercial Section		
		100%	100%	and O & T Section		
General Administration and Support Services (GASS)						
2019 Budget:						
PI 1	a. Financial viability & sustainability of LWD operations (Collection Efficiency, Collection Ratio, and Current Ratio)	Collection Efficiency=95% Collection Ratio=83% Current Ratio=5.35:1	Collection Efficiency=95% Collection Ratio=80% Current Ratio=2.9:1	Finance Section and Administrative Section		
	b. Positive Net Balance in the Average Net Income for 12 months	354,287.78	258,795.00	Finance Section		
MFO AND PERFORMANCE INDICATORS (1)	FY 2018 ACTUAL ACCOMPLISHMENT (2)	FY 2019 TARGET (3)	RESPONSIBLE OFFICE / UNIT (4)	FY 2019 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)

PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission. Submission of five financial reports i.e. Balance Sheet, Statement of Income and expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	100%	100%	Finance Section and Administrative Section			
	b. Compliance to COA AOM	35%-Fully Implemented 66%-Partially Implemented 1%-Not Implemented	At Least 30% Fully Implemented	Finance Section and Administrative Section			
	c. LIWAD CAPEX Budget Utilization Rate (BUR)	3,809,615.85 -Budget of CAPEX 3,256,251.25 or (85.47%)-Actual Utilized CAPEX	85-95%	Finance Section			
	d. Compliance with LWUA reporting requirements in accordance to content and period of submission i.e Monthly Data Sheet, Balance Sheet, Cash Flow Statement, Income Statement, and Approved WD Budget Microbiological Report      Physical/ Chemical Report              Chlorine Residual Report	100%  58 Samples (Passed) 4 Samples (Passed) 3,276 Samples (Passed)	100%  48 Samples (Passed) 3 Samples (Passed) 1,200 Samples (Passed)	Finance Section and Administrative Section  Operation/ Technical Section			

Prepared by:

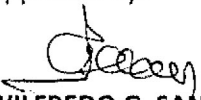
  
JULIUS CHRISTIAN G. CALANGIAN  
Accounting Processor A.

12/9/2019  
Date

Recommending Approval:

  
GEMMA P. DOROJA  
Admin./ General Services Officer B

Approved by:

  
WILFREDO G. SANCHEZ  
General Manager D

12/9/2019  
Date

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Date